road VIN SCH GAU hotel

Booking conditions for Road Hotel Vinschgau

1. Booking and payment

All bookings are made exclusively online through our website. Payment is made by credit card during the booking process. It is also possible to book and pay on-site by card. The access code for the hotel and the room will be sent by email one day before arrival, once full payment has been received.

2. Check-in and Check-out

Check-in: from 3 pm | Check-out: till 10 am

There is no classic check-in, access to the hotel is only possible via the access code.

3. Cancellation conditions

Unfortunately, unforeseen circumstances can always arise, preventing you from starting your holiday, causing a delayed arrival, or requiring you to depart earlier than planned. Cancellation fees:

Up to 20 days before arrival: 0% cancellation fee ➔ **100 % refund**

Up to 10 days before arrival: 50% cancellation fee ➔ **50 % refund**

From 5 days before arrival, in case of late arrival or early departure:
100 % cancellation fee ➔ **0 % refund**.

4. Liability and responsibility

Guests are responsible for any damage to the room or equipment. Any damage must be reported immediately. No liability is accepted for personal belongings.

5. Smoking and pets

The Road Hotel Vinschgau is a non-smoking hotel. Pets are allowed in selected rooms for an extra charge of 20 EUR per night, please let us know when booking.

6. Special needs and accessibility

The first floor is barrier-free and a stair lift takes guests to the basement. The rooms on the 1st and 2nd floors are accessible via stairs

7. Catering

Breakfast is served in the MeinBistro on the ground floor. Additionally, the bistro offers hot meals and beverages daily at flexible times. It is open from 7:00 am to 10:00 pm.

8. House rules and behavior

Disturbances and inappropriate behavior will result in expulsion from the hotel. Guests are obliged to treat the room and the general areas cleanly and with care.

If you have any further questions, please do not hesitate to contact us at **info@roadhotel.eu**

We look forward to your stay at the Road Hotel Vinschgau!